

## SchoolDude Support Instructions

For technology support assistance, please use the following links (Ctrl + Click to follow links):

- \* Submit a ticket here: <https://login.myschoolbuilding.com/msb?acctNum=710169824&productID=ITD>
- \* New incident requester guide here: [https://www.rcboe.org/cms/lib/GA01903614/Centricity/Domain/83/Incident Requester Guide 12-14-2017.pdf](https://www.rcboe.org/cms/lib/GA01903614/Centricity/Domain/83/Incident%20Requester%20Guide%2012-14-2017.pdf)
- \* New incident request training video here: <https://www.rcboe.org/cms/lib/GA01903614/Centricity/Domain/83/Schooldude%20New%20Request.mp4>
- \* New user registration training video: [https://www.rcboe.org/cms/lib/GA01903614/Centricity/Domain/83/Schooldude%20New%20user%20registration 1.mp4](https://www.rcboe.org/cms/lib/GA01903614/Centricity/Domain/83/Schooldude%20New%20user%20registration%201.mp4)